



Request and Take Payments With Clover® Virtual Terminal

An easy and secure way to take payments without a POS device

Clover Virtual Terminal gives you the flexibility and convenience of processing payments – and refunds – wherever you happen to be. Clover Virtual Terminal is included as part of your Clover service plan. Just log in to your Clover Dashboard on your computer, tablet or smartphone and you're ready for business anytime, anywhere.



Convenient

Take card payments even if you don't have a Clover Point-of-Sale (POS) device or are away from it.



Fast and easy payments

Simply enter customer and credit or debit card information into your web browser.



Safe and Secure

We keep you PCI compliant and your data and your customer's data secure with end-to-end encryption.



No additional costs

There are no additional fees to use Virtual Terminal. Transactions are charged at the keyed-in rate.

Run your business from virtually anywhere

- Accept credit and debit card payments directly on a computer, tablet or smartphone.
- Request customer payments by email and allow customers to pay you online
- Take care of all incoming payments including in-store orders, mail orders and telephone orders
- Send digital receipts through email
- Securely store your regular customer's card information for faster transactions
- Protect against fraud with address verification service (AVS) and card verification value (CVV).

Clover Virtual Terminal



Take payments on your computer, tablet or smartphone

Clover Virtual Terminal is included with your Clover service plan and can be accessed through your Clover Web Dashboard at no extra cost. Transactions are charged at the keyed-in rate.

Virtual Terminal

Take payment | Send invoice

Transaction Type: Sale

Amount: \$550.00

Card Type: VISA

Customer Name: Jordan Smith

Order Summary:

- Transaction Details: Total \$550.00, Consulting fees
- Payment Info: Visa 4437, Exp 08/2021, CVV 123
- Customer Info: First Name: Jordan, Last Name: Smith, Phone: (850) 841-5555, Email: jsmith@fired.com, Address: 1483 Bellevue Avenue, City: Cupertino, State: CA, Zip / Postal Code: 95014

Change \$550.00 | Cancel

Send payment requests. Send customer payment requests by email and allow them to pay you online.

Virtual Terminal

Take payment | Send invoice

Amount: \$125.00

Order Info: Cleaning service

Customer Info:

- First Name: Sam, Last Name: Esterbrook
- Email: esterbrook@gmail.com, Phone: (508) 756-1380

Request Summary:

- Transaction Details: Total \$125.00, Cleaning service
- Customer Info: First Name: Sam, Last Name: Esterbrook, Phone: (508) 756-1380, Email: esterbrook@gmail.com, City: Cupertino, State: CA

Invoice Request:

- Invoice creation: October 23, 2020
- Invoice number: CKBX0992K477
- Card Information: 1234 5678 9123 456, Exp: 12/23, 123, 95014

Total: \$125.00

Pay \$125.00

| Feature | Virtual Terminal |
|---|------------------|
| Payments | |
| Sales | ✓ |
| Authorization | ✓ |
| Verification | ✓ |
| Mail Order/Telephone Order (MOTO) | ✓ |
| Taxes | ✓ |
| Convenience Fee | ✓ |
| Tips | ✓ |
| Customer Search | ✓ |
| Customer Entry | ✓ |
| Card On File Support | ✓ |
| Mobile Browser Support | ✓ |
| Payment Requests/Invoicing | |
| Payment Request/Simple Invoicing | ✓ |
| Online Customer Payments Page | ✓ |
| Email Confirmations | ✓ |
| Management and Reporting | |
| Web and Mobile Dashboard | ✓ |
| Transaction Reporting | ✓ |
| Order-Based Reporting | ✓ |
| Graphical Reports | ✓ |
| Search Functions | ✓ |
| Export | ✓ |
| Fraud Prevention Features | |
| Two-Factor Authentication | ✓ |
| End-to-End Encryption With Tokenization | ✓ |
| Address Verification Service (AVS) | ✓ |
| Card Security Code (CVV2/CVC2/4DBC) | ✓ |
| Duplicate Transaction Checking | ✓ |



For more information, visit clover.com/pos-systems/virtual-terminal